

Returns & Credits - 7 day money back and 30 day store credit

- Items must be in like-new condition for returns
- Merchant fees will be deducted from refund amounts. This includes credit card fees, Affirm, Klarna, and any other payment processing type initially charged to us during the initial transaction.
- EBikes
 - \$100 restock fee if under 20 miles
 - 15% restocking fee if over 20 miles
 - No returns over 100 miles
- No returns on sale items
- **Special Order Bikes** - 20% restock fee once ordered from vendor
- Special order parts and accessories not in stock require a 50% non-refundable deposit
- Beyond 30 days, items and bikes are subject to a 25% restocking fee. All other return policies still apply

Layaways - up to 60 Days, 20% deposit required.

After 60 days, we will notify you that the layaway holding period is over. At that time the items will be taken out of their layaway and put back on the sales floor. Deposits can be converted to store credit only.

Used Bikes

- All used bikes are sold “AS IS” with a 30 day warranty. They do get a full service before being put out for sale. Regular return policy applies.

One Year Free Tuneups

- All new bikes come with one free basic bike/ebike tune up.
- This covers the cost of the labor for the basic tune, but doesn't cover parts and / or additional service.

Backorders

- We are happy to place items onto a backorder list for a 20% refundable deposit. Once the item has been ordered, Special order restock fees apply
- We cannot guarantee backorder item ETA's and we do ask that if you find the item elsewhere to please call us so we can cancel the item before it ships.

Service and Storage

- After work is completed on your service items e.g. bikes or scooters, we will contact you via phone call, text and/or email provided at dropoff. After 7 days left in the store, items will accrue a \$10 DAILY storage fee, unless explicit prior arrangements were made for a later pickup. If left over 30 days, the items will be sold to recover repair costs.